

Emergency Response Times
 NU New Hampshire work orders from 10/01/2014 to 10/31/2014
 Total orders in sample: 105

Orders responded to in < 30 minutes: 59 [56% of total] for Regular Hours:																
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Hold Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time
10/1/2014 8:08:48 AM	196 ISLAND PATH	HAMPTON	NH	Kevin Clifford	Lynne Copp	9100	LEAK OUTSIDE	WF0594057N	0	23	10/1/2014 8:09	10/1/2014 8:10	10/1/2014 8:10	10/1/2014 8:33	10/1/2014 9:53:12 AM	79
10/1/2014 9:15:09 AM	186 MARTHA TER	PORTSMOUTH	NH	Jeffrey Croteau	Lynne Copp	9000	LEAK INSIDE	WF0594091N	0	17	10/1/2014 9:15	10/1/2014 9:18	10/1/2014 9:19	10/1/2014 9:35	10/1/2014 10:36:36 AM	60
10/2/2014 10:54:50 AM	15 MANCHESTER ST	HAMPTON	NH	Jeffrey Croteau	David Martineau	9000	LEAK INSIDE	WF0594429N	1	4	10/2/2014 10:56	10/2/2014 11:01	10/2/2014 11:03	10/2/2014 11:05	10/2/2014 12:22:14 PM	76
10/3/2014 9:22:23 AM	45 HAM ST Apt. B	DOVER	NH	David Perreault	David Martineau	9000	LEAK INSIDE	WF0594447N	0	14	10/3/2014 9:22	10/3/2014 9:23	10/3/2014 9:25	10/3/2014 9:38	10/3/2014 10:28:46 AM	50
10/3/2014 10:21:23 AM	316 ATLANTIC AVE	SEABROOK	NH	Kevin Clifford	David Martineau	9000	LEAK INSIDE	WF0594455N	0	15	10/3/2014 10:21	10/3/2014 10:22	10/3/2014 10:23	10/3/2014 10:37	10/3/2014 11:11:22 AM	33
10/3/2014 10:28:17 AM	198 ISLINGTON ST Apt. HOUSE	PORTSMOUTH	NH	Jeffrey Croteau	David Martineau	9100	LEAK OUTSIDE	WF0594489N	0	12	10/3/2014 10:28	10/3/2014 10:34	10/3/2014 10:35	10/3/2014 10:46	10/3/2014 11:52:14 AM	65
10/3/2014 12:01:59 PM	337 S BROADWAY	SALEM	NH	Troy Kimball	David Martineau	9000	LEAK INSIDE	WF0594510N	0	21	10/3/2014 12:02	10/3/2014 12:04	10/3/2014 12:04	10/3/2014 12:26	10/3/2014 12:45:09 PM	19
10/3/2014 1:48:52 PM	100 CLOUGH DR	PORTSMOUTH	NH	Jeffrey Croteau	David Martineau	9100	LEAK OUTSIDE	WF0594526N	0	7	10/3/2014 13:49	10/3/2014 13:53	10/3/2014 13:54	10/3/2014 14:01	10/3/2014 3:09:39 PM	68
10/3/2014 3:39:32 PM	45 HAM ST Apt. B	DOVER	NH	John Wiley	David Martineau	9000	LEAK INSIDE	WF0594557N	0	19	10/3/2014 15:39	10/3/2014 15:43	10/3/2014 15:43	10/3/2014 16:02	10/3/2014 4:14:47 PM	11
10/4/2014 10:47:02 AM	36 MADISON ST	PORTSMOUTH	NH	Daniel LaFortune	William Jones	9000	LEAK INSIDE	WF0594602N	0	4	10/6/2014 10:47	10/6/2014 10:49	10/6/2014 10:50	10/6/2014 10:54	10/6/2014 11:16:17 AM	22
10/6/2014 1:38:01 PM	208 HIGHLAND ST	PORTSMOUTH	NH	Daniel LaFortune	David Martineau	9000	LEAK INSIDE	WF0594735N	0	15	10/6/2014 13:18	10/6/2014 13:23	10/6/2014 13:26	10/6/2014 13:39	10/6/2014 3:00:45 PM	81
10/7/2014 1:31:41 PM	50 BROOKSIDE DR Apt. H4 PHL APT	EXETER	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0594880N	0	9	10/7/2014 13:32	10/7/2014 13:33	10/7/2014 13:36	10/7/2014 13:42	10/7/2014 2:17:26 PM	34
10/9/2014 7:32:04 AM	11 TIDEVIEW DR	DOVER	NH	David Emerton	David Martineau	9000	LEAK INSIDE	WF0595109N	0	20	10/9/2014 7:32	10/9/2014 7:33	10/9/2014 7:34	10/9/2014 7:53	10/9/2014 8:28:29 AM	34
10/9/2014 8:40:54 AM	304 CABOT ST Apt. 1	PORTSMOUTH	NH	Kevin Clifford	David Martineau	9000	LEAK INSIDE	WF0595118N	0	12	10/9/2014 8:41	10/9/2014 8:41	10/9/2014 8:43	10/9/2014 8:54	10/9/2014 9:44:27 AM	50
10/9/2014 1:44:42 PM	31 PRESIDENTIAL CIR	HAMPTON	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0595166N	0	3	10/9/2014 13:44	10/9/2014 13:45	10/9/2014 13:45	10/9/2014 13:48	10/9/2014 2:26:21 PM	37
10/10/2014 8:49:05 AM	5 PLAISTOW RD Apt. C-25	PLAISTOW	NH	Troy Kimball	David Martineau	9100	LEAK OUTSIDE	WF0595218N	0	20	10/10/2014 8:49	10/10/2014 8:49	10/10/2014 8:51	10/10/2014 9:10	10/10/2014 10:53:41 AM	103
10/10/2014 8:52:25 AM	199 SOUTH RD Apt. BARN	KENSINGTON	NH	Daniel LaFortune	Lynne Copp	9100	LEAK OUTSIDE	WF0595219N	0	21	10/10/2014 8:52	10/10/2014 8:53	10/10/2014 8:55	10/10/2014 9:14	10/10/2014 10:34:22 AM	79
10/10/2014 11:44:06 AM	45 HAM ST Apt. B	DOVER	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WF0595248N	1	14	10/10/2014 11:45	10/10/2014 11:47	10/10/2014 11:48	10/10/2014 12:02	10/10/2014 12:49:01 PM	46
10/13/2014 7:38:30 AM	70 CROSS ST	SALEM	NH	Anthony Beck	Lynne Copp	9100	LEAK OUTSIDE	WF0595418N	0	27	10/13/2014 7:38	10/13/2014 7:39	10/13/2014 7:43	10/13/2014 8:07	10/13/2014 9:30:23 AM	83
10/13/2014 8:54:20 AM	1 COLE ST	HAMPTON	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF0595426N	0	3	10/13/2014 8:54	10/13/2014 8:55	10/13/2014 8:56	10/13/2014 8:59	10/13/2014 9:36:41 AM	37
10/13/2014 11:21:11 AM	15 TAMARIND LN	EXETER	NH	Kevin Clifford	Lynne Copp	9100	LEAK OUTSIDE	WF0595514N	0	22	10/13/2014 11:21	10/13/2014 11:27	10/13/2014 11:27	10/13/2014 11:49	10/13/2014 12:47:32 PM	58
10/14/2014 10:20:45 AM	16 SIXTH ST	DOVER	NH	David Perreault	David Martineau	9000	LEAK INSIDE	WF0595635N	1	12	10/14/2014 10:21	10/14/2014 10:27	10/14/2014 10:28	10/14/2014 10:39	10/14/2014 11:50:25 AM	71
10/14/2014 3:55:57 PM	603 OCEAN BLVD	HAMPTON	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0595745N	0	19	10/14/2014 15:56	10/14/2014 15:58	10/14/2014 15:59	10/14/2014 16:18	10/14/2014 5:32:33 PM	73
10/15/2014 8:13:47 AM	5 RUTH LN	HAMPTON	NH	Daniel LaFortune	William Jones	9000	LEAK INSIDE	WF0595852N	0	14	10/15/2014 11:34	10/15/2014 11:40	10/15/2014 11:41	10/15/2014 11:54	10/15/2014 12:02:28 PM	8
10/16/2014 8:31:09 AM	725 LAFAYETTE RD PHL 1	HAMPTON	NH	Daniel LaFortune	David Martineau	9000	LEAK INSIDE	WF0595855N	0	4	10/16/2014 8:31	10/16/2014 8:34	10/16/2014 8:36	10/16/2014 8:39	10/16/2014 9:08:57 AM	49
10/16/2014 8:32:41 AM	33 DRAKES LNDG	HAMPTON	NH	David Emerton	David Martineau	9000	LEAK INSIDE	WF0595856N	2	17	10/16/2014 8:34	10/16/2014 8:37	10/16/2014 8:37	10/16/2014 8:54	10/16/2014 9:59:35 AM	64
10/16/2014 10:59:53 AM	553 ISLINGTON ST Apt. J	PORTSMOUTH	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0595918N	0	7	10/16/2014 11:00	10/16/2014 11:03	10/16/2014 11:04	10/16/2014 11:31	10/16/2014 11:54:07 AM	42
10/17/2014 10:26:15 AM	0 TROUBLE CALL	EXETER	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0596008N	1	17	10/17/2014 10:27	10/17/2014 10:29	10/17/2014 10:29	10/17/2014 10:46	10/17/2014 11:12:26 AM	25
10/17/2014 10:46:47 AM	144 WASHINGTON ST	PORTSMOUTH	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF0596014N	0	6	10/17/2014 10:46	10/17/2014 10:47	10/17/2014 10:48	10/17/2014 10:54	10/17/2014 11:09:59 AM	15

10/17/2014	11:10:16 AM	163 WATER ST Apt. A-1 Pst. #12	EXETER	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0596022N	0	0	10/17/2014 11:10	10/17/2014 11:11	10/17/2014 11:12	10/17/2014 11:12	10/17/2014 12:13:49 PM	61	2	Regular Hours	< 30 minutes
10/17/2014	12:42:54 PM	160 OCEAN BLVD Apt. PAV Pst. NORTH	HAMPTON	NH	John Wiley	David Martineau	9100	LEAK OUTSIDE	WF0596071N	0	17	10/17/2014 12:43	10/17/2014 12:46	10/17/2014 12:46	10/17/2014 13:03	10/17/2014 1:47:30 PM	43	21	Regular Hours	< 30 minutes
10/17/2014	1:06:11 PM	38 CROSSBY RD Pst. 3	DOVER	NH	Daniel LaFortune	William Jones	9000	LEAK INSIDE	WF0596080N	0	13	10/17/2014 13:09	10/17/2014 13:11	10/17/2014 13:12	10/17/2014 13:24	10/17/2014 1:36:14 PM	11	16	Regular Hours	< 30 minutes
10/17/2014	2:28:08 PM	17 WOODLAND GRN	ROCHESTER	NH	David Perreault	Lynne Copp	9000	LEAK INSIDE	WF0596105N	0	9	10/17/2014 14:28	10/17/2014 14:29	10/17/2014 14:30	10/17/2014 14:38	10/17/2014 4:58:28 PM	139	10	Regular Hours	< 30 minutes
10/20/2014	8:11:37 AM	98 LILLIAN AVE	SEABROOK	NH	Laurie Rousseau	Lynne Copp	9000	LEAK INSIDE	WF0596186N	0	3	10/20/2014 8:11	10/20/2014 8:12	10/20/2014 8:12	10/20/2014 8:15	10/20/2014 9:36:15 AM	80	4	Regular Hours	< 30 minutes
10/20/2014	8:33:34 AM	3612 LAFAYETTE RD	PORTSMOUTH	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0596188N	0	19	10/20/2014 8:34	10/20/2014 8:35	10/20/2014 8:36	10/20/2014 8:54	10/20/2014 9:40:39 AM	46	20	Regular Hours	< 30 minutes
10/20/2014	9:10:19 AM	141 EPPING RD	EXETER	NH	Daniel LaFortune	Lynne Copp	9100	LEAK OUTSIDE	WF0596205N	0	21	10/20/2014 9:10	10/20/2014 9:12	10/20/2014 9:14	10/20/2014 9:34	10/20/2014 10:41:01 AM	66	23	Regular Hours	< 30 minutes
10/20/2014	10:39:05 AM	7 DUAKAS AVE	HAMPTON	NH	Laurie Rousseau	Lynne Copp	9100	LEAK OUTSIDE	WF0596245N	0	14	10/20/2014 10:39	10/20/2014 10:54	10/20/2014 10:55	10/20/2014 11:06	10/20/2014 1:33:23 PM	144	29	Regular Hours	< 30 minutes
10/20/2014	12:01:20 PM	98 ISLAND PATH	HAMPTON	NH	Daniel LaFortune	Lynne Copp	9000	LEAK INSIDE	WF0596318N	0	13	10/20/2014 12:01	10/20/2014 12:02	10/20/2014 12:03	10/20/2014 12:15	10/20/2014 12:40:42 PM	24	14	Regular Hours	< 30 minutes
10/20/2014	1:45:46 PM	106 DUNVEGAN WOODS	HAMPTON	NH	Daniel LaFortune	Lynne Copp	9100	LEAK OUTSIDE	WF0596307N	1	11	10/20/2014 13:46	10/20/2014 13:47	10/20/2014 13:51	10/20/2014 13:58	10/20/2014 3:24:12 PM	85	12	Regular Hours	< 30 minutes
10/21/2014	9:29:19 AM	855 ISLINGTON ST Apt. B-2	PORTSMOUTH	NH	David Perreault	William Jones	9100	LEAK OUTSIDE	WF0596400N	0	9	10/21/2014 9:29	10/21/2014 9:33	10/21/2014 9:35	10/21/2014 9:42	10/21/2014 11:17:30 AM	95	12	Regular Hours	< 30 minutes
10/21/2014	10:55:50 AM	230 HIGH ST	SOMERSWORTH	NH	David Emerton	Lynne Copp	9000	LEAK INSIDE	WF0596424N	1	11	10/21/2014 10:57	10/21/2014 10:58	10/21/2014 10:58	10/21/2014 11:09	10/21/2014 11:33:37 AM	24	13	Regular Hours	< 30 minutes
10/23/2014	11:03:43 AM	120 TIDEVIEW DR	DOVER	NH	David Emerton	William Jones	9000	LEAK INSIDE	WF0596791N	0	14	10/23/2014 11:04	10/23/2014 11:14	10/23/2014 11:14	10/23/2014 11:28	10/23/2014 12:09:49 PM	40	25	Regular Hours	< 30 minutes
10/23/2014	11:26:50 AM	1 WASHINGTON ST Apt. FL 4	DOVER	NH	David Perreault	William Jones	9000	LEAK INSIDE	WF0596794N	0	13	10/23/2014 11:27	10/23/2014 11:30	10/23/2014 11:30	10/23/2014 11:44	10/23/2014 3:58:39 PM	254	17	Regular Hours	< 30 minutes
10/23/2014	12:29:26 PM	139 SHERBURNE AVE	PORTSMOUTH	NH	Laurie Rousseau	William Jones	9000	LEAK INSIDE	WF0596805N	0	9	10/23/2014 12:30	10/23/2014 12:30	10/23/2014 12:30	10/23/2014 12:40	10/23/2014 4:57:02 PM	256	11	Regular Hours	< 30 minutes
10/23/2014	3:50:42 PM	55 ESSEX RD	HAMPTON	NH	Kevin Clifford	Lynne Copp	9000	LEAK INSIDE	WF0596843N	0	4	10/23/2014 15:51	10/23/2014 15:51	10/23/2014 15:52	10/23/2014 15:56	10/23/2014 4:21:08 PM	24	5	Regular Hours	< 30 minutes
10/24/2014	7:38:52 AM	720 LAFAYETTE RD	SEABROOK	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0596869N	0	24	10/24/2014 7:39	10/24/2014 7:39	10/24/2014 8:04	10/24/2014 8:04	10/24/2014 8:10:06 AM	5	25	Regular Hours	< 30 minutes
10/24/2014	9:09:59 AM	136 HIGH ST	EXETER	NH	Kevin Clifford	Lynne Copp	9100	LEAK OUTSIDE	WF0596891N	0	12	10/24/2014 9:10	10/24/2014 9:11	10/24/2014 9:11	10/24/2014 9:24	10/24/2014 10:50:58 AM	86	14	Regular Hours	< 30 minutes
10/28/2014	7:21:16 AM	252 WILBIRD ST	PORTSMOUTH	NH	David Emerton	Michael Talis	9100	LEAK OUTSIDE	WF0597739N	0	17	10/28/2014 7:21	10/28/2014 7:22	10/28/2014 7:23	10/28/2014 7:39	10/28/2014 9:46:30 AM	126	18	Regular Hours	< 30 minutes
10/28/2014	12:54:40 PM	800 ISLINGTON ST	PORTSMOUTH	NH	David Emerton	Lynne Copp	9100	LEAK OUTSIDE	WF0597396N	0	0	10/28/2014 12:54	10/28/2014 12:55	10/28/2014 12:55	10/28/2014 12:55	10/28/2014 2:25:32 PM	89	1	Regular Hours	< 30 minutes
10/29/2014	2:53:35 PM	21 PIERCE ST Apt. B	DOVER	NH	Laurie Rousseau	David Martineau	5000	GAS LEAKS - SERVICE	WF0597602N	0	18	10/29/2014 14:54	10/29/2014 14:54	10/29/2014 14:56	10/29/2014 15:13	10/29/2014 6:52:17 PM	218	19	Regular Hours	< 30 minutes
10/29/2014	3:02:00 PM	7 FAIRWAY DR	DOVER	NH	David Emerton	David Martineau	9100	LEAK OUTSIDE	WF0597605N	0	28	10/29/2014 15:02	10/29/2014 15:04	10/29/2014 15:07	10/29/2014 15:32	10/29/2014 4:48:10 PM	75	30	Regular Hours	< 30 minutes
10/30/2014	9:01:32 AM	74 MAIN ST	GOVIC	NH	David Perreault	David Martineau	9100	LEAK OUTSIDE	WF0597634N	0	13	10/30/2014 9:01	10/30/2014 9:03	10/30/2014 9:06	10/30/2014 9:16	10/30/2014 11:22:05 AM	125	14	Regular Hours	< 30 minutes
10/30/2014	10:38:02 AM	255 LAFAYETTE RD Apt. 7	SEABROOK	NH	Daniel LaFortune	Lynne Copp	9000	LEAK INSIDE	WF0597689N	0	14	10/30/2014 10:38	10/30/2014 10:41	10/30/2014 10:42	10/30/2014 10:56	10/30/2014 11:12:10 AM	15	18	Regular Hours	< 30 minutes

10/30/2014	2:14:58 PM	80 FOX POINT RD	NEWINGTON	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0597753H	0	21	10/30/2014 14:15	10/30/2014 14:15	10/30/2014 14:15	10/30/2014 14:37	10/30/2014	3:29:45 PM	52	22	Regular Hours	< 30 minutes
10/31/2014	10:14:06 AM	4 SLEEPY HOLLOW ST	EXETER	NH	Kevin Clifford	Lynne Copp	9000	LEAK INSIDE	WF0597874H	0	22	10/31/2014 10:14	10/31/2014 10:13	10/31/2014 10:25	10/31/2014 10:36	10/31/2014	11:15:50 AM	39	22	Regular Hours	< 30 minutes
10/31/2014	10:22:44 AM	3 ASHBROOK RD	EXETER	NH	Lance Keilty	Lynne Copp	9000	LEAK INSIDE	WF0597877H	3	17	10/31/2014 10:26	10/31/2014 10:28	10/31/2014 10:46	10/31/2014 10:46	10/31/2014	11:15:19 AM	29	23	Regular Hours	< 30 minutes
10/31/2014	12:30:15 PM	21 BURGUNDY DR	HAMPTON	NH	Kevin Clifford	David Martineage	9000	LEAK INSIDE	WF0597936H	0	12	10/31/2014 12:27	10/31/2014 12:28	10/31/2014 12:28	10/31/2014 12:40	10/31/2014	1:45:39 PM	64	14	Regular Hours	< 30 minutes
10/31/2014	1:22:43 PM	15 FOLLY MILL TERR Apt. A	SEABROOK	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0597937H	0	8	10/31/2014 12:30	10/31/2014 12:30	10/31/2014 12:31	10/31/2014 12:39	10/31/2014	1:13:01 PM	33	9	Regular Hours	< 30 minutes
10/2/2014	5:00:04 PM	7 LEATHERS LN	DOVER	NH	Lance Keilty	David Martineage	9100	LEAK OUTSIDE	WF0594409H	0	23	10/2/2014 17:00	10/2/2014 17:02	10/2/2014 17:03	10/2/2014 17:25	10/2/2014	5:46:08 PM	20	25	After Hours	< 30 minutes
10/2/2014	6:32:22 PM	560 EXETER RD	HAMPTON	NH	John Wiley	David Martineage	9000	GAS LEAKS - SERVICE	WF0594417H	0	15	10/2/2014 18:32	10/2/2014 18:35	10/2/2014 18:36	10/2/2014 18:51	10/2/2014	7:24:20 PM	32	19	After Hours	< 30 minutes
10/6/2014	9:48:53 PM	0 TROUBLE CALL	SALEM	NH	Troy Kimball	Lynne Copp	9000	LEAK INSIDE	WF0594800H	0	11	10/6/2014 21:49	10/6/2014 21:53	10/6/2014 21:54	10/6/2014 22:05	10/6/2014	11:09:44 PM	63	16	After Hours	< 30 minutes
10/7/2014	4:20:55 PM	187 ROUTE 108 Ptl. OMS	SOMERSWORTH	NH	Laurie Rousseau	William Jones	9100	LEAK OUTSIDE	WF0594921H	3	19	10/7/2014 16:23	10/7/2014 16:26	10/7/2014 16:26	10/7/2014 16:45	10/7/2014	6:54:35 PM	129	24	After Hours	< 30 minutes
10/9/2014	5:44:15 PM	19 COTTONWOOD DR	DOVER	NH	David Perreault	Lynne Copp	9100	LEAK OUTSIDE	WF0595200H	14	15	10/9/2014 17:58	10/9/2014 17:59	10/9/2014 17:59	10/9/2014 18:15	10/9/2014	7:50:42 PM	95	30	After Hours	< 30 minutes
10/9/2014	5:51:22 PM	1 QUALITY WAY	DOVER	NH	Jeffrey Croteau	Lynne Copp	9000	LEAK INSIDE	WF0595201H	4	16	10/9/2014 17:55	10/9/2014 17:56	10/9/2014 17:57	10/9/2014 18:13	10/9/2014	7:08:57 PM	55	21	After Hours	< 30 minutes
10/9/2014	6:05:44 PM	73 KINGSTON RD	EXETER	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WF0595203H	0	7	10/9/2014 18:05	10/9/2014 18:07	10/9/2014 18:14	10/9/2014 18:14	10/9/2014	6:17:26 PM	2	8	After Hours	< 30 minutes
10/13/2014	5:31:32 PM	18 JEFFERSON DR	DOVER	NH	Kevin Ruel	Lynne Copp	9000	LEAK INSIDE	WF0595584H	0	18	10/13/2014 17:31	10/13/2014 17:32	10/13/2014 17:33	10/13/2014 17:51	10/13/2014	6:22:07 PM	30	20	After Hours	< 30 minutes
10/14/2014	4:00:14 PM	43 CINNAMON RIDGE RD	SOMERSWORTH	NH	David Perreault	Lynne Copp	9000	LEAK INSIDE	WF0595147H	2		10/14/2014 16:02		10/14/2014 16:12	10/14/2014 16:12	10/14/2014	5:08:38 PM	55	12	After Hours	< 30 minutes
10/15/2014	10:05:13 PM	4 CREST ST	HAMPTON	NH	Alex Grotz	Mark Severens	9000	LEAK INSIDE	WF0595889H	0	22	10/15/2014 22:05	10/15/2014 22:13	10/15/2014 22:14	10/15/2014 22:35	10/15/2014	11:26:13 PM	50	30	After Hours	< 30 minutes
10/20/2014	6:46:15 PM	20 DOVER ST Ptl. REAR	PORTSMOUTH	NH	Kevin Clifford	David Martineage	9000	LEAK INSIDE	WF0596370H	0	18	10/20/2014 18:46	10/20/2014 18:51	10/20/2014 19:10	10/20/2014 19:10	10/20/2014	7:30:24 PM	19	24	After Hours	< 30 minutes
10/22/2014	7:36:44 PM	131 LAFAYETTE RD	SEABROOK	NH	Kevin Clifford	David Martineage	9000	LEAK INSIDE	WF0596722H	0	26	10/22/2014 19:37	10/22/2014 19:37	10/22/2014 19:39	10/22/2014 20:04	10/22/2014	8:30:35 PM	26	27	After Hours	< 30 minutes
10/23/2014	7:20:06 PM	0 TROUBLE CALL	PORTSMOUTH	NH	John Wiley	David Martineage	9100	LEAK OUTSIDE	WF0596865H	1	9	10/23/2014 19:21	10/23/2014 19:24	10/23/2014 19:24	10/23/2014 19:33	10/23/2014	8:54:56 PM	81	13	After Hours	< 30 minutes
10/24/2014	4:45:31 PM	58 SOUTH ST	PORTSMOUTH	NH	John Wiley	David Martineage	9000	LEAK INSIDE	WF0596985H	0	25	10/24/2014 16:45	10/24/2014 16:46	10/24/2014 16:47	10/24/2014 17:11	10/24/2014	5:30:24 PM	18	26	After Hours	< 30 minutes
10/27/2014	6:51:59 PM	50 BROOKSIDE DR Apt. E6 Ptl. APT	EXETER	NH	John Wiley	David Martineage	9000	LEAK INSIDE	WF0597230H	0	28	10/27/2014 18:52	10/27/2014 18:53	10/27/2014 18:53	10/27/2014 19:21	10/27/2014	8:01:14 PM	39	29	After Hours	< 30 minutes
10/28/2014	4:14:54 PM	40 RIVER AVE	HAMPTON	NH	John Wiley	David Martineage	9100	LEAK OUTSIDE	WF0597473H	0	25	10/28/2014 16:15	10/28/2014 16:16	10/28/2014 16:16	10/28/2014 16:42	10/28/2014	5:28:43 PM	46	27	After Hours	< 30 minutes

Orders responded to in < 30 minutes: 6 (6% of total) for Weekend/Holiday Hours:																				
10/11/2014	1:00:41 PM	75 WOODSTOCK ST	HAMPTON	NH	Anthony Beck	Lynne Copp	9000	LEAK INSIDE	WF0595384N	1	16	10/11/2014 13:02	10/11/2014 13:05	10/11/2014 13:06	10/11/2014 13:22	10/11/2014 1:56:00 PM	33	21	Weekend/Holiday	< 30 minutes
10/11/2014	7:41:28 PM	84 OCEAN DR Apt. YACHT	SEABROOK	NH	Alex Groetz	Scott Lacouture	9000	LEAK INSIDE	WF0595399N	1	24	10/11/2014 19:43	10/11/2014 19:46	10/11/2014 19:48	10/11/2014 20:11	10/11/2014 8:55:04 PM	43	29	Weekend/Holiday	< 30 minutes
10/12/2014	5:17:03 PM	15 DUSTON AVE	HAMPTON	NH	Alex Groetz	Scott Lacouture	9100	LEAK OUTSIDE	WF0595409N	1	21	10/12/2014 17:18	10/12/2014 17:21	10/12/2014 17:22	10/12/2014 17:43	10/12/2014 9:03:28 PM	200	26	Weekend/Holiday	< 30 minutes
10/18/2014	3:01:11 PM	44 LAFAYETTE ST Pre. 1/2	ROCHESTER	NH	David Emerton	Scott Lacouture	5000	GAS LEAKS - SERVICE	WF0596166N	4	19	10/18/2014 15:05	10/18/2014 15:06	10/18/2014 15:06	10/18/2014 15:25	10/18/2014 4:11:00 PM	45	24	Weekend/Holiday	< 30 minutes
10/25/2014	4:51:11 PM	0 TROUBLE CALL	DOVER	NH	Lance Keelty	Jason Brooks	9100	LEAK OUTSIDE	WF0597022N	1	9	10/25/2014 16:52	10/25/2014 16:58	10/25/2014 16:58	10/25/2014 17:08	10/25/2014 6:58:56 PM	110	16	Weekend/Holiday	< 30 minutes
10/26/2014	11:04:27 AM	51 SUNCOOK ST	SEABROOK	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	WF0597030N	0	5	10/26/2014 11:04	10/26/2014 11:05	10/26/2014 11:05	10/26/2014 11:10	10/26/2014 11:27:55 AM	17	6	Weekend/Holiday	< 30 minutes
Orders responded to in 31-45 minutes: 2 (2% of total) for Regular Hours:																				
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
10/10/2014	9:42:46 AM	280 PORTSMOUTH AVE Pst. DWN	SEABROOK	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF0595221N	10	30	10/10/2014 9:52	10/10/2014 9:53	10/10/2014 9:54	10/10/2014 10:23	10/10/2014 10:59:45 AM	35	41	Regular Hours	31-45 minutes
10/24/2014	2:22:28 PM	15 CULVER ST Apt. 22 F. Pst. UNIT	PLAISTOW	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WF0596957N	0	34	10/24/2014 14:23	10/24/2014 14:23	10/24/2014 14:24	10/24/2014 14:57	10/24/2014 3:45:33 PM	47	35	Regular Hours	31-45 minutes
Orders responded to in 31-45 minutes: 10 (10% of total) for After Hours:																				
10/3/2014	10:19:33 PM	63 LAFAYETTE ST	ROCHESTER	NH	Laurie Rousseau	Scott Lacouture	9100	LEAK OUTSIDE	WF0594570N	1	24	10/3/2014 22:30	10/3/2014 22:30	10/3/2014 22:30	10/3/2014 22:54	10/4/2014 12:06:59 AM	72	35	After Hours	31-45 minutes
10/6/2014	9:36:25 PM	6 STERLING HILL LN Apt. 633 Pst. APT	EXETER	NH	Jeffrey Croteau	Lynne Copp	9000	LEAK INSIDE	WF0594788N	0	30	10/6/2014 21:36	10/6/2014 21:46	10/6/2014 21:47	10/6/2014 22:17	10/6/2014 11:08:42 PM	51	41	After Hours	31-45 minutes
10/7/2014	5:55:08 AM	1275 MAPLEWOOD AVE Apt. 25	PORTSMOUTH	NH	Jeffrey Croteau	Edward Charlton	9000	LEAK INSIDE	WF0594803N	1	18	10/7/2014 5:56	10/7/2014 6:10	10/7/2014 6:11	10/7/2014 6:29	10/7/2014 7:18:05 AM	48	34	After Hours	31-45 minutes
10/7/2014	9:06:49 PM	504 SPRINGBROOK CIR	PORTSMOUTH	NH	Jeffrey Croteau	William Jones	9000	LEAK INSIDE	WF0594947N	1	24	10/7/2014 21:07	10/7/2014 21:18	10/7/2014 21:18	10/7/2014 21:42	10/7/2014 10:06:51 PM	24	35	After Hours	31-45 minutes
10/9/2014	5:25:23 PM	3 OLIVE MEADOW LN	DOVER	NH	Laurie Rousseau	Lynne Copp	9100	LEAK OUTSIDE	WF0595197N	3	30	10/9/2014 17:28	10/9/2014 17:37	10/9/2014 17:39	10/9/2014 18:08	10/9/2014 6:57:09 PM	48	43	After Hours	31-45 minutes
10/14/2014	4:12:36 PM	0 TROUBLE CALL	EXETER	NH	Alex Groetz	Lynne Copp	9100	LEAK OUTSIDE	WF0595749N	0	40	10/14/2014 16:13	10/14/2014 16:14	10/14/2014 16:17	10/14/2014 16:54	10/14/2014 7:23:16 PM	148	42	After Hours	31-45 minutes
10/16/2014	6:00:17 PM	15 PORTLAND AVE	DOVER	NH	Kevin Ruel	Lynne Copp	9100	LEAK OUTSIDE	WF0595976N	0	27	10/16/2014 18:00	10/16/2014 18:07	10/16/2014 18:10	10/16/2014 18:35	10/16/2014 7:35:30 PM	60	35	After Hours	31-45 minutes
10/20/2014	7:42:02 PM	15 TAMARIND LN	EXETER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0596373N	0	33	10/20/2014 19:42	10/20/2014 19:47	10/20/2014 19:51	10/20/2014 20:21	10/20/2014 9:36:48 PM	75	39	After Hours	31-45 minutes
10/24/2014	11:46:26 PM	0 TROUBLE CALL	PORTSMOUTH	NH	John Wiley	Scott Lacouture	9100	LEAK OUTSIDE	WF0596991N	0	31	10/24/2014 23:47	10/24/2014 23:54	10/24/2014 23:55	10/25/2014 0:26	10/25/2014 1:01:06 AM	34	39	After Hours	31-45 minutes
10/31/2014	7:10:07 PM	33 HOWARD ST	PORTSMOUTH	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0598010N	0	31	10/31/2014 19:20	10/31/2014 19:21	10/31/2014 19:21	10/31/2014 19:52	10/31/2014 8:40:29 PM	48	32	After Hours	31-45 minutes

Orders responded to in 31-45 minutes: 9 (9% of total) for Weekend/Holiday Hours:																				
10/4/2014	8:20:43 AM	616 PORTLAND ST Apt. 16	ROCHESTER	NH	Laurie Rousseau	Rene Borgeleau	9000	LEAK INSIDE	WF0594581N	2	23	10/4/2014 8:23	10/4/2014 8:36	10/4/2014 8:36	10/4/2014 8:59	10/4/2014 12:06:57 PM	187	39	Weekend/Holiday	31-45 minutes
10/5/2014	8:33:32 AM	120 NEWTON RD Apt. 11A	PLAISTOW	NH	Troy Kimball	Mark Severens	9000	LEAK INSIDE	WF0594609N	1	18	10/5/2014 8:34	10/5/2014 8:48	10/5/2014 8:48	10/5/2014 9:06	10/5/2014 9:31:36 AM	25	33	Weekend/Holiday	31-45 minutes
10/11/2014	8:17:55 AM	131 ULAC LN	DOVER	NH	Laurie Rousseau	Lynne Copp	9000	LEAK INSIDE	WF0595358N	2	19	10/11/2014 8:20	10/11/2014 8:38	10/11/2014 8:38	10/11/2014 8:58	10/11/2014 9:16:13 AM	18	40	Weekend/Holiday	31-45 minutes
10/11/2014	10:02:32 AM	162 STARK ST	PORTSMOUTH	NH	Laurie Rousseau	Lynne Copp	9000	LEAK INSIDE	WF0595361N	2	33	10/11/2014 10:05	10/11/2014 10:12	10/11/2014 10:13	10/11/2014 10:44	10/11/2014 11:03:39 AM	19	41	Weekend/Holiday	31-45 minutes
10/11/2014	8:32:58 PM	9 STATION DR	DOVER	NH	Kevin Ruel	Scott Lacouture	9000	LEAK INSIDE	WF0595401N	1	31	10/11/2014 20:34	10/11/2014 20:42	10/11/2014 20:42	10/11/2014 21:14	10/11/2014 9:48:23 PM	33	41	Weekend/Holiday	31-45 minutes
10/12/2014	8:52:20 PM	220 CASS ST	PORTSMOUTH	NH	Alex Groetz	Scott Lacouture	9000	LEAK INSIDE	WF0595413N	0	37	10/12/2014 20:52	10/12/2014 20:55	10/12/2014 21:03	10/12/2014 21:32	10/12/2014 9:54:53 PM	22	40	Weekend/Holiday	31-45 minutes
10/19/2014	3:42:27 PM	316 ATLANTIC AVE	SEABROOK	NH	Kevin Clifford	Scott Lacouture	9000	LEAK INSIDE	WF0596172N	1	28	10/19/2014 15:44	10/19/2014 15:51	10/19/2014 15:51	10/19/2014 16:19	10/19/2014 5:05:06 PM	45	37	Weekend/Holiday	31-45 minutes
10/25/2014	10:37:17 AM	504 MIDDLE ST	PORTSMOUTH	NH	John Wiley	Rene Borgeleau	9000	LEAK INSIDE	WF0597005N	1	29	10/25/2014 10:38	10/25/2014 10:44	10/25/2014 10:44	10/25/2014 11:13	10/25/2014 11:26:01 AM	12	36	Weekend/Holiday	31-45 minutes
10/26/2014	4:56:29 AM	52 DANIEL ST Apt. 5	PORTSMOUTH	NH	John Wiley	Edward Charlton	9000	LEAK INSIDE	WF0597026N	1	25	10/26/2014 4:57	10/26/2014 5:05	10/26/2014 5:05	10/26/2014 5:30	10/26/2014 5:58:57 AM	28	33	Weekend/Holiday	31-45 minutes
Orders responded to in 46-60 minutes: 1 (1% of total) for Regular Hours:																				
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Hold Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
10/16/2014	9:09:05 AM	12 ECHO BROOK RD	GNIC	NH	David Perreault	David Martineau	9000	LEAK INSIDE	WF0595906N	0	38	10/16/2014 9:09	10/16/2014 9:23	10/16/2014 9:27	10/16/2014 10:01	10/16/2014 10:50:00 AM	48	52	Regular Hours	46-60 minutes
Orders responded to in 46-60 minutes: 1 (1% of total) for After Hours:																				
10/28/2014	4:45:56 PM	9 BOSTON AVE Apt. FRONT	HAMPTON	NH	David Perreault	David Martineau	9100	LEAK OUTSIDE	WF0597480N	3	43	10/28/2014 16:49	10/28/2014 16:53	10/28/2014 16:54	10/28/2014 17:37	10/28/2014 7:08:06 PM	90	51	After Hours	46-60 minutes
Orders responded to in 46-60 minutes: 1 (1% of total) for Weekend/Holiday Hours:																				
10/5/2014	12:43:49 PM	3 FIFTEENTH ST	HAMPTON	NH	Jeffrey Croteau	Mark Severens	9100	LEAK OUTSIDE	WF0594610N	0	35	10/5/2014 12:44	10/5/2014 12:56	10/5/2014 12:56	10/5/2014 13:32	10/5/2014 2:49:55 PM	77	48	Weekend/Holiday	46-60 minutes
Orders responded to in 61-75 minutes: 0 (0% of total) for Regular Hours:																				

Orders responded to in 61-75 minutes: 0 [0% of total] for Regular Hours:																			
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category
Orders responded to in 61-75 minutes: 0 [0% of total] for After Hours:																			
Orders responded to in 61-75 minutes: 0 [0% of total] for Weekend/Holiday Hours:																			
Orders responded to in > 75 minutes: 0 [0% of total] for Regular Hours:																			
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category
Orders responded to in > 75 minutes: 0 [0% of total] for After Hours:																			
Orders responded to in > 75 minutes: 0 [0% of total] for Weekend/Holiday Hours:																			

Summary for 10/01/2014 to 10/31/2014

Total Hours				Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %		Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	28%		15	25	40%	15	3	11%	15	1	6%
30	52	77%		30	34	95%	30	13	59%	30	5	38%
45	21	97%		45	2	98%	45	10	96%	45	9	94%
60	3	100%		60	1	100%	60	1	100%	60	1	100%
75	0	100%		75	0	100%	75	0	100%	75	0	100%
>75	0	100%		>75	0	100%	>75	0	100%	>75	0	100%
Total	105			Total	62		Total	27		Total	16	

Total Hours				Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %		Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	28%		15	25	40%	15	3	11%	15	1	6%
30	52	77%		30	34	95%	30	13	59%	30	5	38%
45	21	97%		45	2	98%	45	10	96%	45	9	94%
60	3	100%		60	1	100%	60	1	100%	60	1	100%
75	0	100%		75	0	100%	75	0	100%	75	0	100%
>75	0	100%		>75	0	100%	>75	0	100%	>75	0	100%
Total	105			Total	62		Total	27		Total	16	

Sep-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	36	51%	15	28	55%	15	4	33%	15	4	50%
30	30	93%	30	21	96%	30	5	75%	30	4	100%
45	5	100%	45	2	100%	45	3	100%	45	0	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	71		Total	51		Total	12		Total	8	

Aug-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	23	43%	15	21	58%	15	2	14%	15	0	0%
30	21	81%	30	14	97%	30	5	50%	30	2	50%
45	10	100%	45	1	100%	45	7	100%	45	2	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	54		Total	36		Total	14		Total	4	

Jul-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	36	49%	15	25	60%	15	8	40%	15	3	27%
30	27	86%	30	17	100%	30	7	75%	30	3	55%
45	10	100%	45	0	100%	45	5	100%	45	5	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	73		Total	42		Total	20		Total	11	

Jun-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	12	21%	15	11	34%	15	0	0%	15	1	8%
30	33	79%	30	18	91%	30	7	58%	30	8	69%
45	12	100%	45	3	100%	45	5	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	57		Total	32		Total	12		Total	13	

May-14											
Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	33%	15	21	45%	15	6	22%	15	2	14%
30	45	84%	30	24	96%	30	13	70%	30	8	71%
45	12	98%	45	2	100%	45	6	93%	45	4	100%
60	0	98%	60	0	100%	60	0	93%	60	0	100%
75	2	100%	75	0	100%	75	2	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	88		Total	47		Total	27		Total	14	

Apr-14											
Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	39	40%	15	28	47%	15	8	33%	15	3	21%
30	47	88%	30	30	97%	30	12	83%	30	5	57%
45	10	98%	45	2	100%	45	2	92%	45	6	100%
60	2	100%	60	0	100%	60	2	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	98		Total	60		Total	24		Total	14	

Mar-14											
Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	40	42%	15	33	59%	15	5	21%	15	2	13%
30	37	80%	30	22	98%	30	10	63%	30	5	44%
45	16	97%	45	1	100%	45	8	96%	45	7	88%
60	3	100%	60	0	100%	60	1	100%	60	2	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	96		Total	56		Total	24		Total	16	

Feb-14											
Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	36%	15	23	56%	15	4	20%	15	2	10%
30	39	84%	30	15	93%	30	13	85%	30	11	65%
45	12	99%	45	2	98%	45	3	100%	45	7	100%
60	1	100%	60	1	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	81		Total	41		Total	20		Total	20	

Jan-14											
Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	42	36%	15	32	51%	15	4	16%	15	4	33%
30	57	84%	30	32	97%	30	11	60%	30	14	71%
45	16	97%	45	2	100%	45	8	92%	45	6	96%
60	3	100%	60	0	100%	60	2	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	118		Total	69		Total	25		Total	24	

Dec-13											
Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	32	31%	15	21	43%	15	10	34%	15	1	4%
30	53	82%	30	22	88%	30	14	83%	30	17	69%
45	18	99%	45	5	98%	45	5	100%	45	8	100%
60	1	100%	60	1	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	104		Total	49		Total	29		Total	26	

Nov-13											
Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	37	35%	15	30	57%	15	2	9%	15	5	16%
30	41	74%	30	18	91%	30	13	68%	30	10	48%
45	22	94%	45	3	96%	45	4	86%	45	15	97%
60	6	100%	60	2	100%	60	3	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	106		Total	53		Total	22		Total	31	

12 Month Summary											
Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	384	37%	15	301	50%	15	56	22%	15	27	14%
30	482	82%	30	267	95%	30	123	70%	30	92	60%
45	164	98%	45	25	99%	45	66	96%	45	73	97%
60	19	100%	60	5	100%	60	9	99%	60	5	100%
75	2	100%	75	0	100%	75	2	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	1051		Total	598		Total	256		Total	197	